

Data Protection Policy

2022-2023

Version: 1.0

Policy Date: June 29th 2022

Approved by: Full Governing Body

Next review date: June 2023

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1 Introduction and purpose

- 1.1 This policy sets out Ladysmith Federation's commitment to handling personal data in line with the General Data Protection Regulation 2016 (UK GDPR) and the Data Protection Act 2018 (collectively referred to as the data protection legislation).
- 1.2 The school is the data controller for the personal data it processes and is registered with the Information Commissioner's Office (ICO) under registration number Z6178388 (Ladysmith Infant & Nursery School) and Z7354736 (Ladysmith Junior School) Details about this registration can be found at www.ico.org.uk
- 1.3 The purpose of this policy is to explain how the school handles personal data under the data protection legislation, and to inform employees and other individuals who process personal data on the school's behalf of the school's expectations in this regard.

2 Scope

- 2.1 This policy applies to the processing of personal data held by the school. This includes personal data held about pupils, parents/carers, employees, temporary staff, governors, visitors and any other identifiable data subjects.
- 2.2 This policy should be read alongside the Personal Data Breach Handling Procedure, Data Protection Request Handling Procedure, Education Record Request Handling Procedure and E-Safety Policy; CCTV Policy, Acceptable Use Policy.

3 Definitions

- 3.1 There are several terms used in the data protection legislation and in this policy, which must be understood by those who process personal data held by the school. These are:
 - Personal data
 - Special categories of personal data
 - Processing
 - Data subject
 - Data controller
 - Data processor
- 3.2 These terms are explained in Appendix 1.

4 Roles and responsibilities

4.1 Governing Body

- 4.1.1 The governing body has overall responsibility for ensuring the school implements this policy and continues to demonstrate compliance with the data protection legislation.
- 4.1.2 This policy shall be reviewed by the governing body on an annual basis.

4.2 Headteacher

- 4.2.1 The Headteacher has day-to-day responsibility for ensuring this policy is adopted and adhered to by employees and other individuals processing personal data on the school's behalf.

4.3 Data Protection Officer

- 4.3.1 The Data Protection Officer (DPO) is responsible for carrying out the tasks set out in Article 39 of the General Data Protection Regulation (the UK GDPR). In summary, the DPO is responsible for:
 - informing and advising the school of their obligations under the data protection legislation
 - monitoring compliance with data protection policies
 - raising awareness and providing training material to employees
 - carrying out audits on the school's processing activities
 - providing advice regarding Data Protection Impact Assessments and monitoring performance
 - co-operating with the Information Commissioner's Office
 - acting as the contact point for data subjects exercising their rights
- 4.3.2 The DPO shall report directly to the governing body and Senior Leadership Team and shall provide regular updates on the school's progress and compliance with the data protection legislation.
- 4.3.3 The school's DPO is an external consultant who performs the role under a service contract. The DPO is Amber Badley (Firebird Data Protection Consultancy Limited), who can be contacted through the school at lcarter@ladysmithfederation.net or directly via DPO@firebirdltd.co.uk
- 4.3.4 The DPO is supported in their role by a school employee, this person is known as the DPO's Data Protection Link Officer. All enquiries, complaints, requests and suspected breaches of security, should be referred to the Data Protection Link Officer in the first instance, who will then notify the DPO.

4.4 Employees, temporary staff, contractors, visitors

- 4.4.1 All employees, temporary staff, contractors, visitors and other individuals processing personal data on behalf of the school, are responsible for complying with the contents of this policy.

- 4.4.2 All individuals shall remain subject to the common law duty of confidentiality when their employment or relationship with the school ends. This does not affect an individual's rights in relation to whistleblowing.
- 4.4.3 Failure to comply with this policy may result in disciplinary action or termination of employment or service contract.
- 4.4.4 All individuals who handle the school's data shall be made aware that unauthorised access, use, sharing or procuring of data, may constitute a criminal offence under the Data Protection Act 2018 and/or the Computer Misuse Act 1990.

5 Policy content

5.1 Data Protection Principles

- 5.1.1 The GDPR provides a set of principles which govern how the school handles personal data. In summary, these principles state that personal data must be:
- processed lawfully, fairly and in a transparent manner
 - collected for specified, explicit and legitimate purposes and not further processed in a manner that is incompatible with those purposes
 - adequate, relevant and limited to what is necessary for the purpose it was processed
 - accurate and where necessary kept up to date
 - kept for no longer than is necessary
 - processed in a manner that ensures appropriate security of the data
- 5.1.2 The school shall have appropriate measures and records in place to demonstrate compliance with the data protection principles (accountability principle).
- 5.1.3 All individuals processing personal data controlled by the school, shall comply with the data protection principles in the following manner:

5.2 Lawfulness, fairness and transparency

5.2.1 *Lawful processing*

- 5.2.2 Personal data will only be processed where there is a lawful basis for doing so. This will be where at least one of the following applies:
- The data subject has given consent.
 - It is necessary for contractual purposes.
 - It is necessary to comply with the law.
 - It is necessary to protect someone's life.

- It is necessary to carry out our official tasks or functions, or other specific tasks in the public interest.
- It is necessary our legitimate interests as a school (where applicable) or third party, except where such interests are overridden by the data subject.

5.2.3 When special categories of personal data are processed (ie data which reveals a person's racial or ethnic data; political opinions; religious or philosophical beliefs; trade union membership; genetic or biometric data; health data; sex life or sexual orientation), this shall only be done where a lawful basis has been identified from the list above, and one from the following list:

- The data subject has given explicit consent.
- The processing is necessary for employment, social security or social protection (e.g. safeguarding individuals at risk; protection against unlawful acts; prevention against fraud).
- It is necessary to protect the data subject's life and they are physically or legally incapable of giving consent.
- The data has been made public by the data subject.
- The processing is necessary in relation to legal claims.
- The processing is necessary for reasons of substantial public interest.
- The processing is necessary for health or social care.
- The processing is necessary for public health.
- The processing is necessary for archiving, research or statistical purposes.

5.2.4 *Consent*

5.2.5 Most of the school's processing of personal data will not require consent from data subjects (or their parents/carers as appropriate), as the school needs to process this data in order to carry out its official tasks and public duties as a school.

5.2.6 However, there are circumstances when the school is required to obtain consent to process personal data, for example:

- To collect and use biometric information (eg fingerprints and facial images) for identification purposes.
- To send direct marketing or fundraising information by email or text, where the data subject would not have a reasonable expectation that their data would be used in this way or have objected to this.
- To take and use photographs, digital or video images and displaying, publishing or sharing these in a public arena (such as on social media, on the school website; in the Press; in the prospectus; newsletter etc), where the data subject would not have a reasonable expectation that their images would be used in this way, or the rights of the data subject override the legitimate interests of the school.

- To share personal data with third parties (e.g. professionals, agencies or organisations) where the data subject has a genuine choice as to whether their data will be shared, for example when offering services which the data subject does not have to accept or agree to receive.
- 5.2.7 When the school relies on consent as its lawful basis, it shall ensure the person providing it has positively opted-in to the proposed activity and is fully informed as to what they are consenting to and any non-obvious consequences of giving or refusing that consent. Consent shall not be assumed as being given if no response has been received e.g. a consent form has not been returned. Where consent is being obtained for the collection or use of children's information, consent shall be obtained from a parent or guardian until the child reaches the age of 12. Consent shall be obtained directly from children aged 13 years and over where those children are deemed by the school to have sufficient maturity to make the decision themselves (except where this is not in the best interests of the child. In such cases, consent will be obtained from an adult with parental responsibility for that child).
- 5.2.8 The school shall ensure that where consent is obtained, there is a record of this. Where possible, consent shall be obtained in writing. All forms requesting consent shall include a statement informing the person of their right to withdraw, and an email address so they may notify the school of any changes or withdrawal of consent.
- 5.2.9 *Fairness and transparency*
- 5.2.10 The school shall be fair, open and transparent in the way it handles personal data, and will publish privacy notices which explain:
- What personal data the school processes and why
 - What our lawful basis is when we process that data
 - Who we might share that data with
 - If we intend to transfer the data abroad
 - How long we keep the data for
 - What rights data subjects have in relation to their data
 - Who our Data Protection Officer is and how to contact them
- 5.2.11 The school's privacy notices shall be clear, concise, easily accessible and published on the school's website. <http://www.ladysmithfederation.net>. All forms collecting personal data shall include reference to the school's privacy notices and a link provided to their location.

5.3 Purpose limitation

- 5.3.1 The school shall collect personal data for specified (i.e. as described in the school's privacy notices), explicit and legitimate purposes and shall not process this data in any way which could be considered incompatible with those purposes (e.g. using the data for a different and unexpected purpose).

5.4 Data minimisation

- 5.4.1 The school shall ensure the personal data it processes is adequate, relevant and limited to what is necessary for the purpose(s) it was collected for.

5.5 Accuracy of data

- 5.5.1 The school shall take all reasonable efforts to ensure the personal data it holds is accurate and where necessary kept up to date. Where personal data is found to be inaccurate this information will be corrected or erased without delay.
- 5.5.2 The school will send frequent reminders, on at least an annual basis, to parents/carers, pupils and employees, to remind them to notify the school of any changes to their contact details or other information.
- 5.5.3 The school shall carry out periodic sample checks of pupil and employee files containing personal data, to ensure the data is accurate and up to date.

5.6 Storage limitation and disposal of data

- 5.6.1 The school shall keep personal data for no longer than is necessary for the purpose(s) of the processing. The school shall maintain and follow a Record Retention Schedule, which sets out the timeframes for retaining personal data. This schedule shall be published alongside the school's privacy notices on the website.
- 5.6.2 The school shall designate responsibility for record disposal/deletion to nominated employees, who shall adhere to the school's Record Retention Schedule and ensure the timely and secure disposal of the data.

5.7 Security of personal data

- 5.7.1 The school shall have appropriate security in place to protect personal data against unauthorised or accidental access, disclosure, loss, destruction or damage. This will be achieved by implementing appropriate technical and organisational security measures.

5.8 Technical security measures

- 5.8.1 The school shall implement proportionate security measures to protect its network and equipment and the data they contain. This includes, but is not limited to:
- having a Firewall, anti-virus and anti-malware software in place
 - applying security patches promptly
 - restricting access to systems on a 'need to know' basis
 - enforcing strong password policies; passwords shall be a minimum of 8 characters in length; changed at appropriate intervals and not shared or used by others
 - encrypting laptops, USB/memory sticks and other portable devices or removable media containing personal data

- regularly backing up data
- regularly testing the school's disaster recovery and business continuity plans, to ensure data can be restored in a timely manner in the event of an incident
- use of two factor authentication (2FA) on accounts containing sensitive data

5.9 Organisational security measures

5.9.1 The school will ensure the following additional measures are also in place to protect personal data:

- Employees shall sign confidentiality clauses as part of their employment contract.
- Data protection awareness training shall be provided to employees during on-boarding and annually thereafter.
- Cyber security training, guidance or advice shall be cascaded to employees on a regular basis.
- Policies and guidance shall be in place relating to the secure handling of personal data whilst in school and when working remotely outside of school. These will be communicated to employees and other individuals as necessary, including policy revisions.
- Data protection compliance shall be a regular agenda item in governing body and Senior Leadership Team meetings.
- Cross cutting shredders and/or confidential waste containers will be available on the school's premises and used to dispose of paperwork containing personal data.
- Appropriate equipment and guidance will be available for employees to use and follow when carrying paperwork off school premises.
- The school's buildings, offices and where appropriate classrooms, shall be locked when not in use.
- Paper documents and files containing personal data shall be locked in cabinets/cupboards when not in use, and access restricted on a need to know basis.
- Procedures shall be in place for visitors coming onto the school's premises. These will include signing in and out at reception, wearing a visitor's badge and being escorted by a school employee (unless the visitor holds a valid Disclosure and Barring Service certificate, or it is otherwise appropriate for the person not to be escorted).
- The school shall have procedures in place to identify, report, record, investigate and manage personal data breaches in the event of a security incident.

5.10 Rights of Data subjects

5.10.1 Data subjects have several rights under the data protection legislation. The school shall respond to all valid requests (written or verbal) from data subjects exercising their rights without delay, and within one month at the latest.

5.10.2 Data subjects have the right to:

- Be informed about the use, sharing and storage of their data
- Request access to the personal data the school holds about them
- Have inaccurate or incomplete data corrected
- Ask for their data to be deleted when it is no longer needed
- Restrict the use of their data in certain circumstances
- Port (transfer) their data to another organisation in certain circumstances
- Object to the use of their data in certain circumstances (this includes direct marketing)
- Prevent automated decisions being taken about them (including profiling)
- Raise a concern with the school about the handling of their personal data. If they remain dissatisfied with school's response, they have the right to escalate this to the Information Commissioner's Office.

5.11 Handling requests

5.11.1 Data subjects exercising their data protection rights are recommended to put their request in writing and send it to the school at at Ladysmith Infant & Nursery School, Ladysmith Road, Exeter. EX12PS, infant.admin@ladysmithfederation.net or Ladysmith Junior School, Pretoria Road, Exeter. EX12PT, junior.admin@ladysmithfederation.net. Data subjects can also exercise their rights verbally. Data Protection Requests (including subject access requests) shall be handled in line with the school's Data Protection Request Handling Procedure. Requests from parents seeking access to their child's education record, shall be handled under The Education (Pupil Information) (England) Regulations 2005 and Education Record Request Handling Procedure.

5.12 Data protection by design and default

5.12.1 The school shall have appropriate technical and organisational measures in place which are designed to implement the data protection principles in an effective manner, and will ensure that by default, it will only process personal data where it is necessary to do so. The school's Data Protection Policy and supplementary policies, procedures and guides explain how the school aims to achieve this.

5.13 Joint controller agreements

5.13.1 The school shall sign up to agreements with other data controllers where personal data is shared or otherwise processed on a regular basis, where it is necessary to do so.

5.14 Data processors

5.14.1 The school shall carry out due diligence checks with prospective data processors (e.g. suppliers providing goods or services which involve the processing of personal data on the school's behalf) to assess they have appropriate technical and organisational measures that are sufficient to implement the requirements of the data protection legislation and to protect the rights of data subjects.

5.14.2 Due diligence checks on prospective data processors shall be carried out alongside the Data Protection Officer. A record shall be kept of the school's findings.

5.14.3 The school shall ensure there are appropriate written contracts/Terms of Service in place with data processors, which contain the relevant clauses listed in Article 28 of the UK GDPR.

5.15 Record of processing activities

5.15.1 The school shall maintain a record of its processing activities in line with Article 30 of the UK GDPR. This inventory shall contain the following information:

- Name and contact details of the school and its Data Protection Officer
- Description of the personal data being processed
- Categories of data subjects
- Purposes of the processing and any recipients of the data (including data processors)
- Information regarding any overseas data transfers and the safeguards around this
- Retention period for holding the data
- General description of the security in place to protect the data

5.15.2 This inventory shall be reviewed annually and made available to the Information Commissioner upon request.

5.16 Management of personal data security breaches

5.16.1 The school shall follow the Personal Data Breach Handling Procedure in the event of a personal data security breach. These include incidents resulting in the:

- unauthorised or accidental disclosure or access to personal data
- unauthorised or accidental alteration of personal data
- accidental or unauthorised loss of access or destruction of personal data

5.16.2 All personal data security breaches and suspected breaches must be reported to the Data Protection Officer immediately, via the school's Data Protection Link Officer, by emailing lcarter@ladysmithfederation.net or telephone 01392 255554.

5.16.3 All incidents will be recorded in the school's data breach log and investigated by a member of the Senior Leadership Team (or other person as appropriate), under the support and direction of the school's Data Protection Officer.

5.16.4 *Notification to the ICO and Data Subjects*

5.16.5 The Data Protection Officer shall determine whether the school must notify the Information Commissioner's Office and data subjects.

5.16.6 Where a breach is likely to result in a risk to the data subject, for example if they could suffer damage, discrimination, disadvantage or distress as a result of the breach, the Data Protection Officer shall notify the Information Commissioner's Office (ICO), within 72hrs of the school becoming aware of the breach.

5.16.7 If the breach is likely to result in 'high risks' to data subjects, for example if the breach could lead to identity theft, psychological distress, humiliation, reputational damage or physical harm, the school shall inform the data subject promptly and without delay.

5.16.8 When informing a data subject of a personal data breach involving their personal data, the school shall provide in clear, plain language the:

- nature of the incident
- name and contact details of the Data Protection Officer
- likely consequences of the breach
- actions taken so far to mitigate possible adverse effects

5.17 Data Protection Impact Assessments

5.17.1 The school shall carry out Data Protection Impact Assessments (DPIAs) on the processing of personal data where this is likely to result in high risks to the rights and freedoms of data subjects.

5.17.2 The UK GDPR sets out three types of processing which will always require a DPIA:

- Systematic and extensive evaluation or profiling of individuals
- Large scale use of sensitive data
- Systematic monitoring of a publicly accessible area on a large scale

5.17.3 The school shall follow the Information Commissioner's Office supplementary list of processing, which also requires a DPIA:

- Use of innovative technology
- Denial of a service, opportunity or benefit
- Large scale profiling
- Processing of biometric or genetic data
- Data matching
- Invisible processing
- Tracking
- Targeting children or other vulnerable individuals
- Risk of physical harm

5.17.4 The school shall also consider the European guidelines (Guidelines on Data Protection Impact Assessment), to help identify other likely high risk processing, which includes:

- Use of sensitive data or data of a highly personal nature.
- Data concerning vulnerable data subjects.
- Innovative use or applying new technological or organisational solutions.

5.17.5 The results from DPIAs shall be recorded and shared with the Data Protection Officer, who will advise on any privacy risks and mitigations that can be made to reduce the likelihood of these risks materialising. The Data Protection Officer will monitor the outcome of the DPIA to ensure the mitigations are put in place. DPIAs shall be reviewed on an annual basis.

5.18 Data sharing

5.18.1 The school shall adhere to the statutory and non-statutory guidance around sharing personal data, as set out in the:

- Department for Education: Keeping Children Safe in Education (2021)
- Information Commissioner Office: Data Sharing Code of Practice (2020)
- HM Government: Information Sharing Advice for Practitioners providing safeguarding services to children, young people, parents and carers (2018)

5.18.2 When sharing personal data with third parties the school shall adhere to the following principles:

- Data subject(s) shall be made aware of the sharing through privacy notices or specific communications regarding the sharing
- An appropriate lawful basis shall be identified prior to the sharing
- Data shared shall be adequate, relevant and limited to what is necessary
- Accuracy of the data shall be checked prior to the sharing (where possible)
- Expectations regarding data retention shall be communicated
- Data shall be shared by secure means and measures in place to protect the data when received by the third party
- A record shall be kept of the data sharing.

5.18.3 The school recognises that the data protection laws allow organisations to share necessary personal data with third parties to protect the safety or well-being of a child and in urgent or emergency situations to prevent loss of life or serious physical, emotional or mental harm.

5.19 Appointment of a Data Protection Officer

5.19.1 The school shall appoint a Data Protection Officer to oversee the processing of personal data within the school, in compliance with Articles 37-38 of the UK GDPR. This person shall be designated on the basis of professional qualities and in particular, expert knowledge of data protection law and practices and the ability to fulfil the tasks referred to in Article 39 of the UK GDPR.

5.19.2 The school shall publish the contact details of the Data Protection Officer and communicate these to the Information Commissioner's Office.

6 Policy history

| Policy Version and Date | Summary of Change | Amended by | Implementation Date |
|--------------------------------|---|-------------------------|----------------------------|
| Version 1.0 2022 | This policy replaces the school's existing Data Protection Policy | Data Protection Officer | 29.06 2022 |

Appendix 1

Data Protection Policy Definitions

| Term Used | Summary Definition |
|-------------------------------------|---|
| Personal data | Personal data means any information relating to an identified or identifiable living individual. This includes a name, identification number, location data, an online identifier, information relating to the physical, physiological, genetic, mental, economic, cultural or social identity of that individual. |
| Special categories of personal data | <p>Special categories of personal data mean personal data which reveal the racial or ethnic origin, political opinions, religious or philosophical beliefs and the trade union membership of the data subject.</p> <p>It also includes the processing of genetic data, biometric data for the purpose of uniquely identifying an individual, data concerning health, and data relating to an individual's sex life or sexual orientation.</p> |
| Processing | Processing means any operation or set of operations which is performed on personal data, such as the collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. |
| Data subject | An identifiable, living individual who is the subject of personal data. |
| Data controller | A data controller is an organisation who determines the purposes and means of the processing of personal data. |
| Data processor | A data processor is an organisation who processes personal data on behalf of a data controller, on their instruction. |